| Therapedia | #: |
|------------|----|
|------------|----|



## PATIENT INFORMATION

### BACKGROUND

Questionnaires assist therapists to gather valuable information about a child's history and functioning in the home and community environments. This information is used to interpret test results and observations during evaluation. Please fill out the questionnaire as completely as possible. Additional written comments are welcome. If you have questions about any of the questionnaire items, contact Therapedia and your question will be directed to the appropriate therapist. Thank you.

| Child's name   | Date of Birth                              |                           |  |           |                                       |
|--|--|---------------------------|--|-----------|---------------------------------------|
| Number of children in family and ages  |  |                           |  |           |                                       |
| Who lives at home?   |  |                           |  |           |                                       |
| School   | Teacher                                    |                           |  | Gra       | de                                    |
|  |  |                           |  |           |                                       |
| Has your child received previous evaluation and/o  | or therapy?                                | If so                     | o, where and de                        | scribe    |                                       |
| How does your child get around in their environm<br>Does your child have any adaptive equipment/iter | ient (crawls, walks<br>ms used to assist y | s, w/c etc)<br>our child? |  |           |                                       |
| When did you first notice your child's difficulties  | , and how were the                         | ey apparent to y          | ou?                                    |           | <u> </u>                              |
| ELECTRONIC USE HISTORY:  |  |                           |  |           |                                       |
| What devices does your child have access to  | :TV  | Tablet                    | Phone                                  | Other     |                                       |
| How much time does your child spend on ele   | ectronic devices:                          | TV _                      | Tablet                                 | /computer | Phone                                 |
| Does your child use an electronic device:  | at bedtim                                  | neat                      | mealtime                               | Other     |                                       |
| DEVELOPMENTAL HISTORY<br><u>Prenatal History</u>   |  |                           |  |           |                                       |
| Mother's age at birth of child   | uch as illness, Rh                         |                           | e at birth of chil<br>in measles? If y |           | be                                    |
| Did mother take any medication during pregnance  | y? If                                      | yes, please list          |  |           | · · · · · · · · · · · · · · · · · · · |

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## <u>Birth History</u>

| <ul> <li>Full term</li> <li>Premature</li> </ul>  | If premature, give:<br>Month<br>Weight                 | <ul><li>( ) Vaginal birth</li><li>( ) Cesarean birth</li></ul>   |
|---|--|--|
| Was labor:<br>( ) prolonged<br>( ) short<br>( ) within normal range<br>APGAR score, if known  | Were forceps used?         Medication during delivery: | <ul> <li>Were there other complications such as:</li> <li>( ) breathing difficulty</li> <li>( ) jaundice</li> <li>( ) tube fed</li> <li>( ) feeding difficulty</li> <li>( ) incubation</li> <li>( ) transfusion</li> <li>( ) congenital defects</li> </ul> |
| Was your child breast-fed?  | If yes, how many weeks/months?                         |  |
| Did your child have difficulty breast feeding?_<br>Did your child have difficulty using the bottle?   | If yes, explain  |  |
|   | emperatures ( ) other –                                |  |
| Hospitalizations (describe and date)  |  |  |
| Medical diagnoses such as diabetes, epilepsy, l<br>Is your child currently on medication?<br>Is your child currently on supplements, holistic | Please list and state for which problem                | n  |
| Has your child had a hearing test?  | Results  |  |
| Does your child wear glasses? Has   |  |  |
| Does your child wet the bed after 3 years of ag   | e?   |  |
| Does your child have trouble learning urinary   |  |  |
| Does your child have trouble learning bowel co  | ontrol?  |  |
| Other medical history   |  |  |

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|--|--|------------------------------|
| Developmental History<br>Give ages as near as possible:                  |  |                              |
| Rolled over; walked  | · sat alone ·  |                              |
| crawled on hands and knees   | ; crawled- other type (age/describe)   |                              |
| talled (simple words)  | , crawled-other type (age/describe)  | /,                           |
| talked (simple words); to to Does your child use verbal communication to | express wants/needs? sometimes   | always often                 |
| rarely never   | ·  |                              |
| Does your child seek out others in order to ini                          | tiate communication or interaction?  | sometimes always             |
| often rarely never   |  |                              |
| Does your child become frustrated when spee                              | ch is difficult to understand or when unable   | to communicate? sometimes    |
| alwaysoftenrarely  |  |                              |
| Check behaviors which descr  |  |                              |
|  |  | () tense when held           |
|  | <ul> <li>like being held</li> <li>like being held</li> </ul>   |                              |
| () good, non-demanding   | () drooled excessively   | () very active               |
| () alert   | ( ) resisted being held  | () good sleep patterns       |
| ( ) quiet or passive   | ( ) floppy when held   | () irregular sleep patterns  |
| School Performance<br>Please describe your child's:                      |  |                              |
| Relationship with teacher  |  |                              |
| Relationship with classmates   |  |                              |
| Areas of academic difficulty   |  |                              |
| Areas of most success or enjoyment                                       |  |                              |
| Does your child require adaptation in the class                          | sroom (describe)?  |                              |
| Parental concern<br>Please use the following space to share w            | ith us any other concerns/information the state of the st | nat you feel we should know. |
|  |  |                              |
|  |  |                              |
|  |  |                              |
|  |  |                              |

Date

Therapedia #



### **REGISTRATION FORM**

| Prescribing Physician  |        |   |
|--|--------|---|
| Patient/Child Information:   |        |   |
| Child's Name   |        | Child's Date of Birth//   |
| Address  |        |   |
| City Sta   | ateZip | Sexmalefemale   |
| Primary Contact Phone #  |        | email   |
| Parent/Responsible Party ( )lives with child Parent Name Address: ( )same as child |        | ()lives with child <b>Parent Name</b><br>Address: ()same as child |
| Phone:   | H W C  | Phone: H W C  |
| DL#:   |        |   |
| Date of Birth:   |        | Date of Birth:  |

**Emergency Contact** (other than parent)

Whom may we thank for the referral?

### AUTHORIZATION FOR TREATMENT

I authorize treatment of my child listed above and agree to pay all fees and charges for such treatment. Charges shown on statements are considered to be correct unless notification is received within 30 days of statement date.

Signature of Responsible Party

Date

## **RELEASE AND AUTHORIZATION TO PAY THERAPEDIA, LLC**

I understand that Therapedia, LLC may need to use and disclose information about my child's health or medical concerns for the purpose of arranging, conducting, or referring their treatment; for obtaining payment for services, and for the purpose of operating the practice. I consent to the use of my child's information to any insurance company, agency, adjuster, or attorney for the purpose of treatment, payment and health care operations.

Signature of Responsible Party

Date



phone (817)562-3111 fax (817)562-3114

### **CONSENT FOR RELEASE OF INFORMATION**

| I,                                   | , am the <i>(circle one)</i> parent / surrogate parent /  |  |  |
|--------------------------------------|---|--|--|
| legal guardian of                    | , date of birth   |  |  |
| the insurance company to RECIPROCALI | name)<br>and the following named individuals/institutions/professionals along with<br>LY RELEASE AND DISCLOSE INFORMATION IN WRITTEN AND<br>, AND FORWARD CURRENT EVALUATIONS, PROGRESS |  |  |
| Pediatrician:                        | Other Physician (specify)   |  |  |
| Therapist (OT/PT/ST)                 | Teacher/Educator:   |  |  |
| Psychologist:                        | Hospital:   |  |  |
| Other (specify):                     |   |  |  |

I also give permission for Therapedia to photograph/video my child, for the following purposes:

| Purpose                           | I consent (parent<br>initials to consent) | I decline (parent<br>initials to decline) |
|-----------------------------------|---|---|
| Still photographs for:            |   |   |
| Evaluation and treatment purposes |   |   |
| Education purposes                |   |   |
| Display on website, promotional   |   |   |
| materials, or social media        |   |   |
| Video Tape for:                   |   |   |
| Evaluation and treatment purposes |   |   |
| Education purposes                |   |   |
| Display on website, promotional   |   |   |
| materials, or social media        |   |   |

*(initial)* If I decide to video/record parts of my child's session, I will inform the treating therapist and comply with requests to respect the privacy of the therapists or other children in the treatment areas.

I understand that it is my responsibility to update this form in the event that I no longer wish to authorize one or more of the above uses. I agree that this form will remain in effect during the term of my child's enrollment.



### FINANCIAL POLICIES

Thank you for choosing Therapedia, LLC. Because healthcare benefits and coverage options have become increasingly complex, we have developed these policies to help you better understand your responsibilities and eliminate any unnecessary confusion. Please carefully read through the following financial information.

**UPDATES**: Please advise us any time there is any change to your address, telephone or other contact information. If your insurance changes or discontinues mid-treatment, including receiving new insurance cards, please provide us this information immediately so there is no delay in billing.

**INSURANCE COVERAGE**: As a service to our patients, Therapedia, LLC is more than happy to directly bill your primary insurance for services rendered, but it is our policy that the *patient* is ultimately responsible for payment of the services received from Therapedia, LLC. We do not bill secondary insurance, but upon request will provide you with a receipt that you may submit. Furthermore, the *patient* is responsible for understanding their insurance coverage in relation to covered services.

We make every attempt to verify your current insurance coverage. Verification of benefits is NOT a guarantee of payment. If we contact your insurance carrier regarding benefits or authorization on your behalf, we are not responsible for inaccurate information provided to us by your carrier. The information about your plan that we relay to you is in good faith. Please remember that any changes made to your insurance policy and the time of year billing is submitted may affect coverage and reimbursement rates.

Deductible and co-payments are part of your contractual agreement with your insurance company, and it is our responsibility as participating providers to collect those fees. **Deductible and co-payments are due at each visit**. A refund is issued when an overpayment has been identified. If you feel a refund is due, please contact our office.

**NO INSURANCE/CASH RATE**: We believe that no one should be denied therapy services secondary to lack of insurance coverage. Our clinic offers a discounted cash rate to those who do not have insurance coverage or elect to not use insurance benefits. Payment will be required at the time of service or before *unless arrangements are made in advance*. Please inquire about our current cash pay rate if it is applicable to your situation.

**PAYMENTS**: Therapedia, LLC accepts payment in the form of cash, checks, or credit card (VISA, MC, or Discover). Any unpaid balances will be billed to you. A \$30 NSF (non-sufficient funds) fee will be charged for any checks returned to our office because of insufficient funds. If we receive a returned check, we will notify the patient or responsible party immediately and request that a cash payment be brought to our office within 24 hours to replace the amount of the full amount of the check.

**COLLECTIONS:** If your account is more than 90 days past due, without an established payment plan on file, we will begin immediate collection actions. Your account will be assessed a 35% late fee. If you do not pay your bill following our internal collection efforts, your account will be sent to an outside collection agency. If your account is sent to a collection agency, you will need to contact them directly to settle your balances.

**MEDICAID ONLY:** Children with an active Medicaid policy can submit that information to Therapedia. We will request authorizations and submit claims to our contracted agencies. Your child's information will be submitted to Medicaid as required to secure payment.

(Initial) I understand that, in the opinion of Therapedia, LLC, the services I have requested for my child may not be covered under the Texas Medical Assistance Program as being reasonable and medically necessary for their care. I understand that I am responsible for payment of the services requested and received if these services are determined by Medicaid not to be reasonable and medically necessary for my child's care.

#### FINANCIAL AGREEMENT: (Initial One)

\_\_\_\_\_ I elect to have Therapedia, LLC bill insurance for my child's visits. I hereby authorize my insurance benefits to be paid directly to Therapedia, LLC and I am financially responsible for non-covered services.

#### OR:

I will not be using insurance benefits and elect to pay for services at the cash rate.

I have read and agree to the above information.

#### Patient name:



Exceptional therapy for children.

# ATTENDANCE POLICY

Effective 01/01/2025

Your therapy team at Therapedia,LLC is committed to helping your child meet their therapy goals. In order to achieve goals and make steady progress, consistent attendance is very important. Consistent attendance at the prescribed frequency results in greater success and shorter overall duration of therapy.

**Purpose of the attendance policy:** To ensure improved outcomes and accommodate scheduling availability for clients that are committed to attending.

**Please note:** Occupational, physical and speech therapy are considered medical services. Poor attendance can result in your services no longer being covered by insurance.

**Scheduling:** Therapedia,LLC offers two scheduling options in order to best serve the individual needs of our clients. Please review the below options and initial your preference.

A <u>recurring appointment</u>. You will have an appointment at the same time and date of the week each week. **NOTE**: In order to maintain a recurring spot on the schedule, **you must reschedule any missed and/or canceled appointments**. If you are unable to do this, we can better accommodate you with a week to week scheduled appointment. In order to reserve a recurring appointment, no more than one missed appointment without rescheduling a make up can occur per quarter.

Scheduling on a <u>week to week basis</u>. This option offers more flexibility to families. You will not have the same time each week. Your appointment time will depend upon availability. You may call in to schedule or schedule through our patient portal. If no appointments are scheduled in a period of 3 weeks, the patient may be discharged.

**Cancellations**: Prior notice is necessary. Please provide at least 24 hours notice if your child will not be able to attend. Call 817-562-3111(Keller Clinic) or 940-654-4011(Justin Clinic) as soon as possible. Leave a message and provide a reason for the cancellation.

**Missed appointments / No shows**: A fee of \$50 will be charged to you for any appointment that is missed without cancellation 24 hours prior to the appointment, including appointments for evaluations. Evaluations that are canceled with a 24 hour or more notice will require a \$50 non refundable deposit to reschedule and the deposit will be applied to the cost of the evaluation.

**Vacations**: We appreciate a 2 week notice of vacation plans. Families who are planning to be absent for more than 2 weeks will be removed from their recurring appointment spot and will need to reschedule upon their return.

**Late arrivals**: If you will be more than 10 minutes late for an appointment, please call to verify that your therapist can still see you. If you are 15 or more minutes late for an appointment, your appointment may be canceled and considered as a missed appointment/no show. A consistent pattern of late arrivals may result in a discontinuation of services.

## I have read and understand the Therapedia,LLC attendance policy.



# **POLICY STATEMENT**

| Initial           | <b>ILLNESS</b><br>If your child is ill, please cancel your appointment. Your child will not receive the full benefit of the<br>therapy session if they are too ill to fully participate. Additionally, they may infect other children.<br><b>Your child should be free of symptoms, contagion, fever or vomiting for 24 hours before</b><br><b>returning to therapy.</b> We will follow the CDC recommendations regarding restrictions to prevent<br>the spread of Covid-19. We are committed to ensuring a healthy environment for all our families. |
|-------------------|---|
| Initial           | <b>BAD WEATHER</b><br>In the event of severe weather, we will follow the <b>Keller ISD Weather Cancellation Policy</b> (Keller clinic) or <b>Northwest ISD Weather Cancellation</b> (Justin clinic), not the school calendar. Please watch your local news stations for this information.   |
| Initial           | <b>TREATMENT SESSIONS</b><br>Each session will include communication with your therapist regarding your child's progress or your concerns, direct one-on-one therapy with the therapist, and instruction for home activities. Your child may be dismissed during the last 5 minutes of the session in order for the therapist to have the opportunity to document progress toward goals and to plan for the next visit.   |
| Initial           | THERAPIST CANCELLATIONS<br>Sometimes there are reasons that your therapist is not available. If your therapist is ill or out of the<br>office, your child will be rescheduled with another therapist at the same time. The covering therapist<br>has access to your child's goals and treatment plans. If the same time is not available, you will be<br>contacted to reschedule for a different day/time.  |
| (HIPAA<br>initial | PRIVACY POLICY<br>I acknowledge that I have received and reviewed information on the Notice of Privacy Practices<br>Notice).  |
| Initial           | <b>TREATMENT AREAS</b><br>In order to ensure that patients have access to all areas needed for their care, and to ensure the safety<br>of all guests within our building, children other than the patient are not permitted into treatment<br>areas. They should remain in the lobby with supervision of a parent or guardian. Parents are<br>permitted into the session in order to observe and for instruction in home programs. Please limit the<br>number of adults observing a session to one.   |
| Initial           | <b>PARENT/GUARDIAN ON THE PREMISES</b><br>For the safety of your child, we require that a parent or guardian remain on the premises at all<br>times that the child is in a therapy session. Children in the lobby must be accompanied by an adult.<br>Please do not plan to drop off your child or run errands during their appointment time.   |

I acknowledge that I have reviewed and accept the above policies.

Parent Signature

Date